

QUESTIONS & ANSWERS

Do I earn points in all areas of the Hotel?

When you use your membership card you can earn points when playing gaming machines, dining in the bistro or bar, purchasing beverages in the bar or bottle shop, and payment for functions.

EARN POINTS	GOLD	SILVER	BRONZE
Earn Points in Gaming 1pt = \$5 Turnover	✓	✓	✓
Earn Points in Food/Bar 1pts = \$1 Spend	✓	✓	✓
Earn points in Bottleshop 1pt = \$1 Spend	✓	✓	✓

How many levels are there?

The Member Rewards Program is a three level tiered system, with each tier offering rewarding benefits.

TIER	POINTS EARNED
Gold	75,000
Silver	30,000
Bronze	Entry Level

How can I check my points balance?

You can check your points balance at any gaming machine, or by swiping through terminals located in the Public Bar or the entrance to the Gaming Room.

Do my points expire each year?

No. Points do not expire.

What if I lose my card?

You initial membership card is free. If you lose or damage your card a replacement will be \$1.

Reward yourself!

Accumulate reward points which you can then use to pay for food, beverages, functions and other goods in the Hotel by redemption of Royal Hotel Vouchers at the terminals. You can redeem the vouchers from the kiosk in the amounts of \$5, \$10, \$20, \$50 & \$100.

Points can also be used to make donations to local charitable or community groups - as authorised by O'Shea's Royal Hotel management.

REWARDS	GOLD	SILVER	BRONZE
Entry to Hotel Promotions	✓	✓	✓
Happy Hour & Discounts at Main Bar	✓	✓	✓
Exclusive Promotions	✓	✓	✓
Bonus Points (1 swipe per day)	100pts	50pts	10pts
Royal Hotel Birthday Gift when you swipe on your birthday.	\$50	\$20	\$10
Non Expiration of Rewards Points	✓	✓	✓
Additional Offers as determined	✓	✓	✓

How do I move up levels?

This is based on a rolling 3 month spend.

Can I go down a level?

Yes. Levels are based on a rolling 3 month spend.

Can I opt out of the program?

Yes. You are able to opt out of the member rewards program at any time by notifying management at O'Shea's Royal Hotel in writing.

Is my information private?

All your information is private and will only be used in the Hotel. Other customers are not privy to your information or status in the tier system.

Other Information

- Suspended or expelled members forfeit accrued points.
- A full list of terms and conditions is available upon request at reception.

PROMOTIONS & EVENTS

Happy Hours/Meal Discounts

Beer (Pot) Monday-Sunday 10:00am-12:00noon
 Beer (Schooners) Monday-Friday 4:00pm-6:00pm
 Beer (Schooners) Saturday 12:00noon-4:00pm
 Discounts on all Main meals

Members Draw

Every Wednesday from 6:30pm to 7:00pm

Thirsty Thursday

Every Thursday from 4:00pm to 6:00pm

30 Schooner Draw

Every Thursday from 6:30pm to 7:00pm

Jag the Joker & Meat Draws

Every Friday from 6:30pm

Jag the Joker & Goose Club Draws

Every Saturday from 1:30pm

Trivia

First & third Wednesday of the month from 7:00pm

Free Pool & Competition

Free pool all day from 10am Competition every Sunday from 2:30pm

Bingo

Every Sunday from 2:30pm

* All promotions & events may be subject to change, cancelation, public holidays & Hotel resources.

APPLICATION FOR MEMBERSHIP

I hereby make application for Membership to O'Shea's Royal Hotel and, if accepted, shall abide by the terms and conditions.

PLEASE USE A BALLPOINT PEN

Date: / /

☐ Mr ☐ Ms ☐ Miss ☐ Mrs ☐ Dr

First Name:

Surname:

Date of Birth: / /

Residential Address:

.....

Suburb:Postcode:

Home Phone:

Mobile:

Email:

Signature:

☐ Opt out of free SMS service

☐ Opt out of free mailing service

PRIVACY STATEMENT

O'Shea's Royal Hotel requires personal information to process the membership application. The information provided will be used to maintain membership records & enable access to information about membership services & benefits . Information is also used to conduct research to identify & analyse the ongoing needs of members & may be combined with other loyalty reward programs. Information provided may be required to be disclosed to Federal and State regulatory bodies by law.

Members have the right to participate in competitions & promotions where applicable, & agree to abide by the terms and conditions of each promotion.

Members have the right to request access to their information held by the Hotel.

ROYAL REWARDS TERMS & CONDITIONS

By lodging an application for Membership, the applicant declares that they are over 18 years of age, & understand that the membership application is subject to the acceptance of O'Shea's Royal Hotel Management.

The applicant grants O'Shea's Royal Hotel absolute permission to record their participation on videotape, audiotape, photography or any other medium, including the use of the Member's name in connection with those recordings so long as there use is lawful.

Membership cards are not a valid source of identification. Membership is free.

O'Shea's Royal Hotel promotes the Responsible Service of Alcohol and promotes Responsible Gaming practices throughout the Hotel.

Please see our website for full terms and conditions .

— O'SHEA'S — ROYAL HOTEL

SERVING SINCE 1973

Where you're always welcome



— O'SHEA'S —
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SERVING SINCE 1973

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MEMBERSHIP APPLICATION